

HS 490~Interdisciplinary Perspectives in Health Care Spring, 2017

Instructor: Jodi Olmsted, RDH, Ph.D; FAADH
 CPS 130
jolmsted@uwsp.edu
 715-346-2510 office
 715-574-3975 (cell~ eves & weekends EXCEPT Wednesdays)

Class Meeting: Section 1 JO T 5:00~7:30 CPS 2228 ~ as per course calendar
 LABS: PER ARRANGED WITH TEAMMATES & COMMUNITY PARTNERS

Course Calendar: The course calendar has assignment deadlines & classroom activities.

Office Hours: As posted, or schedule an appointment.

Course Description (per UWSP catalogue): Explore the theory & dynamics of interprofessional & team practice in health practice within the context of service learning projects undertaken in community settings involved in population health issues. Work may involve all phases of project development.

Translation: Many health care situations, particularly the complex, require expertise & contributions of collaborative interprofessional teams of health care professionals. Through community involvement in self-identified service projects, learners will engage in, & critically analyze, health care situations from physical, psychological, socioeconomic, legal, & political perspectives, while relating them to the roles fulfilled by various health care providers.

Course Format: This course is a combination of classroom & service learning components.

Classroom component: Consists of face-to-face class meetings as per schedule. Students are required to use their UWSP e-mail address for ALL professional correspondence.

Service learning (SL)/experiential capstone component: Occurs in a variety of settings within local communities & surrounding central & northern Wisconsin area. Students will self-identify, schedule and commute to service experience sites. This requires your own means of transportation. Students will spend 30~45 hours (2~3 hrs per week for 15 weeks) completing the experiential component of the course. Hour requirement represents time on site and at various community locations as necessary for completion of required commitment, and/or time spent researching & compiling any requested deliverables. Scheduling on-site hours will be determined between students & their community service partner(s).

Pre~ or Corequisite Courses:

HS 385 (HS 350/CLS 385); JR/SR Standing

Text Rental:

Drinka, T. & Clark, P. (2000). *Health care teamwork: Interdisciplinary practice and teaching*. Westport, CT: Auburn House

Core abilities:

- Communicate Effectively ~verbally & in writing
- Think Critically
- Exercise Problem-Solving & Time Management Skills
- Work Collaboratively in Diverse Teams
- Respect Cultural Diversity & Pluralism

Course Goals:

When this course ends, learner participants will be able to:

- 1) Demonstrate critical thinking, problem solving, ethical, moral, & professional behaviors.
- 2) Apply HC project management skills.
- 3) Communicate effectively with classmates & professionals across the health care spectrum.
- 4) Apply Quality Management (QM) processes within diverse HC settings.
- 5) Actively engage in experiential, community service learning & group learning activities.
- 6) Perform experiential service while developing career skills for future employment.
- 7) Analyze complex health care situations from an interdisciplinary perspective.

Course Competencies:

By the conclusion of this course, learner participants will:

- 1) Apply organizational management theories & processes within the context of interprofessional community service, successful collaboration & completion of service learning projects.
- 2) Apply interprofessional managerial/teamwork skills.
- 3) Apply Quality Management (QM) principles to diverse HC service learning projects.
- 4) Demonstrate cooperation, confidentiality, conflict resolution, active listening, appreciative inquiry & appropriate non~ verbal communication skills.
- 5) As a member of a collaborative team, demonstrate the ability to systematically assess, plan, synthesize data, & make organized recommendations forwarding potential solutions to health-related problems in the community.
- 6) Apply time & stress management skills while achieving assigned tasks/project outcomes.
- 7) Develop awareness of HC barriers and policies affecting delivery (related policy analysis).
- 8) Demonstrate ethical & professional behavior as future HC professionals.
- 9) Positively resolve ethical dilemmas & conflicts.
- 10) Respect and demonstrate professional codes of conduct.
- 11) Reflect upon personal philosophies & biases relative to sociopolitical & societal forces influencing health care.
- 12) Consider impacts of diverse health beliefs & practices on health outcomes involving individuals, families & groups.
- 13) Take responsibility for legal considerations relating to all realms of HC practice.
- 14) Reflect on experiences gained through service learning capstone experience.
- 15) Appreciate health care delivery beyond your individual perspective regarding the interrelatedness of multiple disciplines working collaboratively together while achieving health outcomes for individuals, families, & groups.

SHCP Program Graduate Outcomes:

By the conclusion of the academic program in the SHCP, graduates clearly demonstrate the following skills, knowledge, attitudes & behaviours: (* Indicates Outcomes addressed in this course).

*Critical Thinking *Communication *Collaboration *Professionalism

As the experiential capstone, service learning course within the School of Health Care Professions (SHCP) for Health Science (HS) concentration majors, it is expected learners are synthesizing while applying what they have learned thru their entire academic program of study while acting professionally as a member of a service team and achieving defined outcomes as established by Community Service Partners. ALL SHCP Program Graduate Outcomes are expected to be demonstrated in this course. In preparation for the Service Learning Community Partnership experience, you might consider reviewing your strengths, skills & abilities in the following areas:

Skills & abilities:

- **Organizational skills.** *Do you possess the ability to multi~ task, complete multiple projects under pressure and tight deadlines, stay organized and focused?*

- **Writing skills.** Can you accurately describe projects, using writing skills to perform job functions including dictation, filling out materials lists, etc.?
- **Neatness.** Do you demonstrate concern for neatness and quality workmanship?
- **Communication.** Can you demonstrate your ability to communicate your thoughts and ideas clearly, both in writing, orally, and non-verbally? Are you “emotionally intelligent”~ having the ability to “read” others’ needs?
- **Conflict Resolution.** Do you demonstrate the ability to resolve conflict in healthy and productive ways?
- **Critical thinking & problem solving.** Can you document your ability to not only following instructions, but think critically about problems, tasks and assignments, analyze them, and resolve them appropriately?
- **Teamwork.** Can you work as part of a team?
- **Community service.** Do you demonstrate a concern for the well-being of the overall community?
- **Non-bias.** Can you indicate you are capable working in a non-biased atmosphere, including others from all races, members of the opposite sex, etc.?
- **Day-to-day job skills.** Can/do you demonstrate a good work ethic? Day-to-day job skills including good attendance, punctuality, reliability, no use of cell phones, texting, facebook or other social media use while in a work environment, etc.?
- **Research skills.** Do you have the ability to acquire and apply information from a variety of sources such as technical and reference manuals, libraries, and the internet?
- **Technology skills.** Do you demonstrate adaptability & comfort working in a world of rapidly changing technologies, and computer literacy, including file management, word processing, data manipulation & management while using multiple formats and technology platforms?
- **Final Course & SHCP Program Outcomes/Artifacts: Community Service (Experience); Individual Experiential Learning Project, Presentation, Project Management, Cloud Computing use; & team integrative paper (Documentation addresses synthesis of ALL SHCP Program Outcomes).**

Course Grading:

Project Management Software Use (Cloud Computing)	10%
Service (Experiential) Learning Involvement (30~45 total hrs.)	20%
Individual Project Choices:	30%
➤ Case Documentation	
➤ Case Study Analysis: Published Cases within Discipline	
➤ Critical Issue related to _____ (your discipline/field)	
➤ Research Paper/Field Study	
➤ Other: approval by course facilitator	
Teamwork	10%
Project Team: Community Integrative Presentation	20%
Final Team Integrative Synthesis Paper	<u>10%</u> 100%

Project Management Software Use (Cloud Computing)

(10% course grade):

A significant portion of HS 385 (CLS385/HS350) was focused on project management. Teams will need to use project management software to help guide timelines/deadlines for completion of portions of work, and who is responsible for particular assignments. HC settings are using these software programs, and it can help teams establish working guidelines for development of deliverables, including prior research, and advanced preparation. It is expected ALL deliverables and materials for class are FINALIZED & COMPLETED by no later than the deadline specified, OR TWO WEEKS before the final examination period.

Service (Experiential) Learning Performance

(20% course grade):

You will need to self-identify, meet all standards/requirements of the organization, and complete between 30~45 hours of volunteer service for a recognized community organization. (Time requirement equates to 2~3 hours week/15 weeks). It is expected you are punctual, and in attendance for every meeting as mutually scheduled for your Community Service Partner. If you are out ill, please provide your immediate supervisor (course facilitator AND CS partner) with appropriate notice as per the facilities guidelines. Consider yourself an “employee” as you work on

behalf of the community partner and follow all protocols as provided. Guidelines for active class participation are provided in the syllabus. Absence is only excused with written documentation (doctor's excuse, printed immediate family member obituaries). Please respect your service learning colleague mentor~ supervisors, & faculty by letting them know if you are unable to attend any scheduled meeting. Scheduling EMPLOYMENT shifts are NOT an excused absence for the purposes of missing ANY work related to this experiential, capstone course including obligations to your CWG team. Completion of timesheets by the community mentor AND signatures confirming the amount of time spent for the partner provides the required documentation for this component of the course. Not completing your experiential capstone obligations at acceptable levels will automatically result in a FAILING course grade, so carefully consider your active engagement & involvement.

Individual Project Choices: related to HS concentration major (30% course grade):

As a capstone, experiential course, this written project is expected to encompass the learning that has occurred throughout & across your program of study, including general degree completion/ general education program coursework. This is an opportunity to focus on a specific area of interest, while demonstrating your abilities as evidence based, scientific future scholars. Choice of project needs to be confirmed with course instructor. Guidelines for the various options for individual project choices are provided within syllabus addendum.

- Case Documentation
- Case Study Analysis: Published Cases within Discipline
- Critical Issue related to _____ (your discipline/field)
- Research Paper
- Primary Research Project
- Other: approval by course facilitator

Teamwork (10% course grade):

Health care professions require teamwork and cooperation at all times to support community, client, and organizational needs. Throughout the semester, you will be required to act as a team with various cooperative workgroup (CWG) members. Individuals will research and present a about a specified integrative HC topic, potentially incorporating case studies, juried peer reviewed evidence, "best practices" and/or other supporting the concepts included within the defined topical area. Guidelines will be provided for group & teamwork. You will complete both a self & peer evaluation performance of all group members. Groups will develop and offer one major presentation, to class at the conclusion of the course. Student groups will choose topics applicable to your major within a larger, global, perspective. Lack of participation will result in a deduction of points, up to 100% of grade earned by the group members.

Presentation Guidelines (20% course grade):

You will develop a brief presentation (10~15 minutes) about your experiential learning experience to share with classmates, community partners, SHCP faculty, staff & the public. It is expected a PREZI or PowerPoint slides, if used, are formatted correctly and free from spelling & grammatical errors. Content information provided on syllabus addendum.

Final Team Integration Synthesis (10% course grade):

This formal written synthesis (integration) paper needs to be developed as a team, and should contain reflection about what you learned as a collective group during your capstone service experience. Content of this integrative synthesis paper should address course goals/competencies as provided in the syllabus; your overall program of study in relation to your growth/development as a future HC servant, global constructs of diversity, sensitivity, evidence based practice, legal, political, and social justice issues. Additionally, it should include directions for future growth of HC along with how the experience has impacted you both personally & professionally.

Grading Scale:

Total point value places participants into grading categories listed below. Grades are based on actual achievement, and are **NOT rounded**: Percentages provided are of total possible course points earned.

Proficient

A 94-100% **A- 92-93%**

Emerging

B+ 89-91% **B 86-88%** **B- 83-85%**

Basic

C+ 81-82% **C 75-80%** **C- 70-74%**

Undeveloped

D 65-70% **F 64 or below%**

Academic Honesty & Misconduct

Academic honesty is a core principle of learning and scholarship. When you violate this principle, you cheat yourself of the confidence that comes from knowing you have mastered the targeted skills and knowledge. You also hurt all members of the learning community by falsely presenting yourself as having command of competencies with which you are credited, thus degrading the credibility of the college, the program, and your fellow learners who hold the same credential.

All members of the learning community share an interest in protecting the value, integrity, and credibility of the outcomes of this learning experience. We also have the responsibility to censor behaviors that interfere with this effort. The following behaviors will be subject to disciplinary action:

Plagiarism - presenting someone else's words, ideas, or data as your own work.

Fabrication - using invented information or the falsifying research or other findings.

Cheating - misleading others to believe you have mastered competencies or other learning outcomes that you have not mastered. Examples include, but are not limited to:

1. Copying from another learner's work
2. Allowing another learner to copy from your work
3. Using resource materials/ information to complete assessments w/out instructor permission
4. Collaborating on an assessment (graded assignment or test) w/out instructor permission
5. Taking a test for someone else or permitting someone else to take a test for you

Academic Misconduct - other academically dishonest acts such as tampering with grades, taking part in obtaining or distributing any part of an assessment, or selling or buying products such as papers, research, projects or other artifacts that document achievement of learning outcomes.

Academic dishonesty is NOT ACCEPTABLE. UWSP subscribes to the definitions of academic dishonesty provided by the National Association of Student Personnel Administrators. Academic misconduct in the University of Wisconsin System is defined by UWS Chapter 14. The complete text of the chapter is available to you from the Dean of Students or you can visit http://www.uwsp.edu/accreditation/docs/SA_PU_250.04.pdf for more information.

Late Work

Work not submitted by established deadlines is subject to penalty. From the score earned, penalties will be assessed as follows: 1 day=1 letter grade; 2 days=2 letter grades; 3 days beyond established deadline=***automatic failure***.

Cellular Phones

As a courtesy to others, cellular phones are to be shut off and stored during all scheduled experiential internship sessions. Follow all protocols of the facility, as if you are an employee.

UWSP Policies

Learners with questions regarding affirmative action, equal opportunity, harassment, or information about any other college policies may refer to the current college catalog or student handbook.

ADA Statement

In compliance with the Americans with Disabilities Act, students are encouraged to register with

UWSP Disability Services for assistance with accommodations. It is the student's responsibility to voluntarily and confidentially disclose information regarding the nature and extent of a disability. The college cannot assume responsibility for providing accommodations or services to students who have not identified themselves as having a qualifying disability. Disabilities Services is located on campus at 103 Student Services Center, 1108 Fremont Street, UW-Stevens Point, Stevens Point, WI 54481.

Accreditation

UWSP is nationally accredited. As part of accreditation processes, your work is routinely used to illustrate achievement of performance and learning outcomes. If you do not want your course materials used for this process, please inform your course facilitator at the beginning of the semester. All information is used in aggregate, and not segregated. Work may be used as examples illustrating achievement of accreditation requirements.

Additional Course Resources & Reference Texts: **indicated library reserve use

**Bryner, A. & Markova, D. (1996). *An unused intelligence*. Berkley, CA: Conari Press.

**Casto, M. & Julia, M. (1994). *Interprofessional care and collaborative practice: Commission on interprofessional education and practice*. Pacific Grove, CA: Brooks/Cole Publishing Co.

Borkowski, N. (2005) ~ *Organizational Behavior in HC* ISBN: 978-0-7637-4768-8. *Excerpted and utilized as a reference online and as practical exercises.*

Brandt & Reese (1996). *Effective Human Relations in Organizations, 6th Ed.*, 1996
ISBN: 0-395-74005-3. *Excerpted online and utilized as a reference text.*

Makely, S. (2009). *Professionalism in Health Care: a Primer for Career Success, 3rd Ed.*
ISBN: 978-0-13-515387-1. *Excerpted and utilized as a reference and as practical exercises.*

Rosenberg, M. (2005). *We Can Work It Out: Resolving Conflicts Peacefully and Powerfully*,
ISBN:978-1-892005-12-0. *Excerpted online as reference and lessons in conflict management.*

The course facilitators reserve the right to make changes to syllabi, or course content at their discretion anytime during the semester. Any in class announcements (either verbal, written, or posted in D2L) are considered an official addendum to the syllabus. It is the students' responsibility to know what changes have been made. It is also the students' responsibility to check official UWSP email, and/or D2L frequently for course announcements.